Exhibit 5

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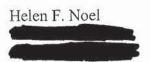
Department of Public Works
Division of Water/Sewer Business Administration



1000 Metrocenter Mall Suite 103 Jackson, MS 39209

Chokwe Antar Lumumba Mayor of the City of Jackson

February 13, 2020



Re: Account # 7821500000

Dear Customer:

After careful review of your account, it was determined that we are unable to honor your request for a credit adjustment at this time. In order to consider your request for an adjustment due to the leak that you experienced, we will need the following information:

-	A written Plumber's Statement or Invoice from the plumber which includes the name and phone number of the plumber and the account holder's name and service location. All of this information MUST appear on the statement. We cannot accept estimates, insurance claims, contracts or proposals.
X	Customer's phone number.
X	Specific type of repairs that have been completed as the result of a leak (i.e. broken pipe under house, commode leak, leak under sink, leaking tub faucet, etc.)
2	Date of repairs. The date must reflect when the repair(s) was made.
(1/2)	Receipt for parts or materials purchased if repair was made by the property owner and a Plumber's Statement or Invoice would not be obtainable.
Please fax re	equested information to (601) 960-1130 Attn: Adjustments
	or mail to: Water & Sewer Business Administration
	1000 Metro Center Drive
	Suite 103

If you have any questions, please feel free to come by our business office at the Metro Center Mall. If it is more convenient for you to call, contact our Account Service Division at 601-960-2000 Monday through Friday between 7:30 a.m. and 5:30 p.m. CST.

Attn: Adjustments Jackson, MS 39209

Water/Sewer Business Administration Research/Adjustments Division